



## Terminal Handling Charges Frankfurt Airport

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EORI No: DE883882457001355 NL 0001  
RAC No: DE/RA/01494-01

All prices are in EUR and excluded value added taxes

valid from January 1st, 2026

Nr	SERVICES	PRICE in EUR	UNIT
A1	Cargo Handling Import		
A1.1	Physical Handling of Import goods	0,195	per kg
A1.2	Minimum	38,50	per flight
A1.3	Document Handling of goods	0,120	per kg
A1.4	Minimum	110,00	per flight
A1.5	Special goods Handling	+25%	per kg
A1.6	Intact Unit (BUP) Physical Handling	102,50	per ULD
A1.7	Intact Unit (BUP) Express Handling	125,00	per ULD
A1.8	Express Handling for urgent shipments	0,26	per kg
A1.9	Minimum	75,00	per AWB
A1.10	Document Handling Import for Third Party Services	62,00	per AWB
A1.11	Physical preparation for live animals, Perishable, Valuable	at cost + 12%	per order
A1.12	Check and recharge of temperature-controlled containers (BUP containers)	51,00	per Container
A1.13	Break down of BUPs	0,240	per kg
A1.14	Arrangement for bank release/Booking of transfer shipment	55,00	Each
A1.15	Preparation of "GVDE"/"GDE"	59,00	AWB
A1.16	Incasso fee for charges-collect shipments	85,00	Shipment
A1.17	Fee for cash payment	33,50	Each
A1.18	Deposition of a general letter of attorney for assignment to third party	79,00	Each / Shipment
A1.19	Shipment Release fee	19,50	per (M)AWB
A1.20	Disposal at breakdown of cargo-units	9,50	per ULD
A2	HAWB Separation & palletizing on wooden pallets		
A2.1	Physical separation on HAWB level -HAWB is available-	0,29	per kg
A2.2	+ Documentation fee per HAWB	18,00	per HAWB
A2.3	Palletizing on euro-/one-way-pallets, including materials and no pallets	0,20	per kg
A2.4	+ pallet fee Euro-Pallet	45,50	per pallet
A2.5	+ pallet fee One-Way-Pallet	34,50	per Pallet
A3	Loading and unloading of Truck / Preparation of Cargo at truck gate		
A3.1	Loading and Unloading of loose freight (including forklift/ manpower)	0,070	per kg
A3.2	Minimum	48,00	per Shipment/part
A3.3	Truck loading Import-ULDs (BUP)	32,50	ULD
A3.4	Truck-loading palletized freight (on wood, including forklift/ manpower)	0,065	per kg
A3.5	Minimum	29,00	Shipment/part
A3.6	Maximum	320,00	Shipment/part
A3.7	Preparation of Import Cargo at truck loading gate (including manpower/forklift)	0,03	per kg
A3.8	Minimum	29,00	Shipment/part
A3.9	Allowance of area for self-loading	62,50	per 30 min or part

## B1 Cargo Handling Export

B1.1	Physical Handling of Export goods	0,170 per kg
B1.2	Special goods Handling	+25% per kg
B1.3	Acceptance check for vehicles	90,00 Each
B1.4	Handling of Human Remains (HUM)	180,00 per HUM
B1.5	Document Transport / Transfer to GHA	85,00 per Trip
B1.6	Export Security component fee (Regulated Agent)	0,028 per each Export kg
B1.7	Return to Agent - loose-	0,27 per kg
B1.8	Minimum	75,00 per AWB
B1.9	Return to Agent - BUP -	102,50 per ULD
B1.10	Volume and weight check on shipment-basis	0,10 per kg
B1.11	Minimum per shipment	30,00 per shmt
B1.12	Provision of trolley jack for loading/unloading	11,00 Each 30 minutes
B1.13	Tie-down of BUPs	15,90 Flat rate per pallet
B1.14	Build-up of pallet stacks: 1-10 Pallets	125,00 Each stack
B1.15	Build-up of pallet stacks: 11 and more Pallets	225,00 Each stack
B1.16	Attaching of net	55,90 per pallet-net
B1.17	Attaching of double plastic	19,50 per Pallet
B1.18	Manual input of booking data for export flight in case of missing FBL	55,00 per Flight
B1.19	Full MAWB data capture, check or correction	27,50 per MAWB
B1.20	HAWB-Data capture (AMS/ACE-entry), check or correction	27,50 per HAWB
B1.21	Regulatory check fee (PLACI / EBR / ACAS requirements)	4,50 per AWB
B1.22	Regulatory correction fee (PLACI / EBR / ACAS requirements)	26,00 per AWB
B1.23	Allocation of AWB data or BUPs with Multimaster, from the 2nd AWB	6,00 per MAWB

## B2 Handling of Temperature controlled Shipments

B2.1	Document check/handling (import/export) according to GDP/IATA CEIV	41,50 Shipment
B2.2	Physical shipment check/handling (Import/Export) according to GDP/IATA CEIV	3,40 Each
B2.3	Pharma rejection	80,00 Shipment
B2.4	Preparation of temperature-controlled containers for buildup	54,50 Container
B2.5	Check and recharge of temperature-controlled containers (built-up containers)	54,50 Container
B2.6	Change of batteries for active containers 15	100,00 Container

## C1 Cargo Security Export

C1.1	Security Check as per EU2015/1998 (X-Ray) max. piece weight 3.000 kg (179 cm X 170 cm)	0,18 per kg
C1.2	+ piece- fee	0,65 per piece
C1.3	Minimum	89,00 per AWB
C1.4	Security screening check Vehicle	250,00 Vehicle (flat rate)
C1.5	Trace Detector Scanning (Sniffern / ETD)	23,50 per piece
C1.6	Minimum	89,00 per order
C1.7	Physical Inspection where possible and in combination with ETD/EDD/XRY	21,50 per piece
C1.8	Minimum	95,00 per order
C1.9	Security Check EDD - Explosive Detection Dog (preadvice 24 hours)	on request per order
C1.10	Unpacking and Repacking (including unsealing and re-sealing) by Georgi	25,00 per Manhour
C1.11	Unpacking and Repacking (including unsealing and re-sealing) by Third party	cost + 15% per order

## D1 General Cargo Storage Services

Import free storage period: 24 hours after shipment checked-in (RCF). Export free storage period: 24 hours after shipment checked-in.  
No free storage period for NRTG & Special shipments. Storage charges are based on chargeable weight.

D1.1	Storage fee Import & Export after free period	5,90	per 100 kg per 24 hours
D1.2	Minimum	20,50	per (H)AWB per 24 hours
D1.3	Storage fee starting from third chargeable day	10,90	per 100 kg per 24 hours
D1.4	Minimum per (H)AWB (in case of consol split per HAWB)	20,50	per (H)AWB per 24 hours
D1.5	Storage fee starting from fifth chargeable day and higher	12,50	per 100 kg per 24 hours
D1.6	Minimum per (H)AWB ( in case of consol split per HAWB )	20,50	per (H)AWB per 24 hours
D1.7	Storage fee NRTG shipments	28,50	per 100 kg per 24 hours
D1.8	Minimum	57,50	per AWB
D1.9	Storage of dangerous goods Export/Import or part of	8,30	Per 100kg per 24 hours
D1.10	Minimum	29,50	per AWB
D1.11	Storage of human remains	220,00	Each coffin/24 hours
D1.12	Storage of human remains for add each 24 hours	55,00	Each HUM/ add 24 hours
D1.13	Storage of VAL cargo in a strong room	at cost +12% per order	
D1.14	Locker room for vulnerable cargo (VUN) - loose	10,00	Per 100kg/day/part

## D2 Equipment Storage Services

D2.1	Storage of empty containers with one LD2/LD3 size per space 25	10,00	Space and day
D2.2	Storage of empty pallets	3,50	Pallet/day
D2.3	Handover / taking of empty ULDs on stock (airside/landside) 26	18,00	Unit
D2.4	Handling of NON-IATA-Container (empty containers)	60,00	Unit

## D3 Temperature-controlled Storage Services

Subject to availability and upon prior request.

D3.1	Storage of loose cargo in cool room at 2-8 degrees Celsius	33,20	Per 250kg/AWB Part /24 hrs
D3.2	Storage of complete pallets/containers (except LD3 size) at 2-8 degrees	67,90	Up to 2 hours/unit
D3.3	Storage of complete pallets/containers (except LD3 size) at 2-8 degrees	131,90	Up to 4 hours/unit
D3.4	Storage of complete pallets/containers (except LD3 size) at 2-8 degrees	192,90	Up to 6 hours/unit
D3.5	Storage of loose cargo in special storage at 15-25 degrees Celsius	27,50	Per 250kg/AWB Part /24 hrs
D3.6	Storage of complete pallets/containers (except LD3 size) at 15-25 degrees	48,00	Up to 2 hours/unit
D3.7	Storage of complete pallets/containers (except LD3 size) at 15-25 degrees	95,00	Up to 4 hours/unit
D3.8	Storage of complete pallets/containers (except LD3 size) at 15-25 degrees	137,50	Up to 6 hours/unit
D3.9	Storage of complete pallets/containers (except LD3 size) at 15-25 degrees	189,00	6-24 hours/unit and each further
D3.10	Storage of complete containers (LD3 size) storage at 15-25 degrees	33,50	Up to 2 hours/container
D3.11	Storage of complete containers (LD3 size) storage at 15-25 degrees	63,00	Up to 4 hours/container
D3.12	Storage of complete containers (LD3 size) storage at 15-25 degrees	96,00	Up to 6 hours/container
D3.13	Storage of complete containers (LD3 size) storage at 15-25 degrees	127,00	6-24 hours/LD3 and each further

## E1 Dangerous Goods (DGR) Handling, consignment acceptable

E1.1	DG-Check OK, DG Export Shipment with Shippers Declaration	185,90	per shipment
E1.2	DG-Check OK, DG Export Shipment without Shippers Declaration	110,50	per shipment
E1.3	Reception of prechecked export shipment from other departing stations	76,00	per shipment
E1.4	DG-handling import, shipment with Shippers Declaration	117,50	per shipment
E1.5	DG-handling import, shipment without Shippers Declaration	63,00	per shipment
E1.6	ADR paper	59,30	per document

## E2 Dangerous goods handling, consignment not acceptable

E2.1	DG-Check NOT OK Export Shipment (with Shippers Dec.)	490,00	per shipment
E2.2	DG-Check NOT OK Export Shipment (without Shippers Dec.)	260,00	per shipment
E2.3	DG-handling Import, shipment not ok for onward carriage (with Shippers Dec.)	189,00	per shipment
E2.4	DG-handling Import, shipment not ok for onward carriage (No Shippers Dec.)	94,00	per shipment

## E3 Fee per dangerous goods package (physical inspection)

E3.1	Physical Export DG-Check (acceptable & non-acceptable shipments)	6,60	per piece
E3.2	Physical Import DG-Check (acceptable & non-acceptable shipments)	4,95	per piece

## E4 Other services for dangerous goods shipments

E4.1	Hazard and handling labels	5,50	per label
E4.2	Reporting to authorities (dangerous goods accidents or incidents)	205,00	per case
E4.3	Color print of Shippers Declaration	57,00	per document

## F1 Customs Services

F1.1	Atlas fee / FRA-OS fee (Agents)	22,00	per (H)AWB
F1.2	Atlas fee / FRA-OS fee (Private customer)	32,00	per AWB
F1.3	Issuance of T1/T2 (including 5 positions) - Max. value of goods 1 Mio. Euro	125,00	per document
F1.4	Surcharge for more than 5 positions	5,50	per position
F1.5	Issuance of T1/T2 (including 5 positions) value of goods >1 Mio. Euro	0,1%	of goods value
F1.6	Non-cleared T1/T2 at destination	100,30	per document
F1.7	Surcharge for more than 5 positions	5,50	per position
F1.8	Clearance of T1 / T2	90,00	per T1 / T2
F1.9	Customs Extension / Customs Notification	59,00	per occurrence
F1.10	Physical Customs Check	118,00	per hour
F1.11	Customs Destruction by Georgi Handling Warehouse excluding storage	299,00	per AWB
F1.12	Customs Destruction fees at Third Party	at cost +12%	per order
F1.13	Customs ICS Entries	19,50	per (H)AWB
F1.14	MRN Missing Data Entry	52,00	per missing MRN
F1.15	Customs on Ramp Supervision	59,00	per 30 Min.
F1.16	Customs declaration entry /related to manhours	15,00	per (H)AWB
F1.17	Change of Authorized Agent	47,00	per Change
F1.18	ESumA/ASumA-related work or preparation is charged according to time (Agent)	71,00	Each 30 minutes or part
F1.19	Customs clearance for export shipments Mo 7:00 - Sa 22:00	42,50	Per AWB Position
F1.20	Customs clearance for export shipments Sa 22:00 - Mo 7:00	98,90	Per AWB-Position

## F2 Messaging of ESumA data (E-Commerce shipments) Per line in one MAWB

F2.1	Up to 15.000 lines	0,13	per line
F2.2	15.001-25.000 lines	0,12	per line
F2.3	More than 25.001 lines	0,11	per line
F2.4	Minimum	60,00	per MAWB

## G1 Equipment, Manpower and other Services

G1.1	Transfer transport (transfer to other warehouse/ customs etc.)	132,00	Each transport
G1.2	Transfer to veterinary inspection	188,00	Each transport
G1.3	Lift with driver (minimum 10 minutes)	22,50	Each 30 minutes
G1.4	Fork lift up to 8 tons lift capacity, with driver	145,00	Each 30 minutes
G1.5	Crane operation	at cost +12%	acc. time/material
G1.6	Provision of pick and pack area	57,50	Each 30 minutes

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G1.7	Staff (Agent/Checker)	65,00	Each 30 minutes
G1.8	Loader	45,00	Each 30 minutes
G1.9	Supervision Warehouse	90,50	Each 30 minutes
G1.10	Camera investigation	90,50	Each 30 minutes
G1.11	Escort Ramp Customs	91,50	Each 30 minutes
G1.12	Transport of cargo documents	90,00	Each transport
G1.13	Change of AWB or data correction	70,00	Each 30 minutes
G1.14	Offload handling	0,16	per kg
G1.15	Printing of labels	2,00	per piece
G1.16	Photo documentation	30,00	per order
G1.17	Provision of copies or duplicates (POD, Print out eAWBs, Slot booking)	27,50	Each
G1.18	Hermes-acces monthly fee (one-time installation fee of EUR 200 is charged.)	145,00	per Month
G1.19	Cargo Damage Assesment (TA/CDS)	49,90	per (M)AWB or part

## H1 Material

H1.1	Corner rope 8 mm (length 5m)	10,00	per piece
H1.2	Edge protectors	1,50	per piece
H1.3	Plastic foil	3,10	per meter
H1.4	Stretch foil	0,75	per meter
H1.5	Spreader boards	8,30	per meter
H1.6	Wooden beam (100 cm)	33,00	per meter
H1.7	Wooden beam 10x10x220 cm	36,50	per piece
H1.8	Wooden beam 10x10x295 cm	43,50	per piece
H1.9	Wooden beam 10x10x590 cm	79,90	per piece
H1.10	One-way pallet	34,50	per piece
H1.11	Euro pallet	45,50	per piece
H1.12	Straps 6m	28,50	per piece
H1.13	Straps 9m	35,50	per piece
H1.14	Tie-down rings (large)	11,20	per piece
H1.15	Tie-down rings (small)	5,50	per piece
H1.16	Security adhesive tape	4,20	per roll
H1.17	Heavy duty wooden floor	41,50	per piece
H1.18	Attaching of thermos cover (cover provided by customer)	95,00	Each
H1.19	Administrative cost surcharge due to third-party invoices	+12%	per order

The free storage period for general cargo is 24 hours. Import free storage period: 24 hours after shipment checked-in (RCF). Export free storage period: 24 hours after shipment checked-in (RCF).

This rule does not apply to special areas and express freight. For partial deliveries, the storage fee is calculated per part.

The free storage period for import dangerous goods shipments is 12 hours.

No free storage period for NRTG & Special shipments. The storage fee exemption for prioritized freight is 24 hours from the time of confirmation of the goods. Cargo stored in special rooms is immediately subject to storage fees.

The chargeable weight (volume weight) is decisive for calculating storage fees.

The free storage period for general cargo is 24 hours from the time of acceptance at the warehouse. Special rooms are excluded. For partial deliveries, storage fees are calculated per part.

Georgi reserves the right to accept export shipments from 24 hours before the booked departure.

Storage of export dangerous goods shipments is subject to storage fees immediately. If dangerous goods are stored in a cold storage room, cold storage fees will be charged.

Atlas-fees are charged on customs goods and EU-goods.

Insofar as GEORGI, in the performance of its contractual obligations, makes use of third-party services or handles customer-related matters giving rise to costs invoiced to GEORGI by third parties, GEORGI shall be entitled to invoice the customer an administrative surcharge in the amount of 12% of the respective net amount, in addition to statutory value added tax.

The consignee can assign all costs for Atlas fee, storage charges and truck loading to an assigned company. The assignment can either be done by a general letter of attorney, deposited at Georgi, or by a single letter of attorney provided case by case. For deposition or change of a general letter of attorney we charge once per letter of attorney to the newly assigned company.

For assignment by single letter of attorney we charge per shipment to the newly assigned company. Each further assignment to a third party by single letter of attorney (change of the invoice recipient) is charged again. The assignment fee, like the other above-mentioned costs for import services, is charged to the collector. This also applies to collectors who only stamp the delivery request and are not authorized representatives, thereby triggering a further (invoice) change.

A general power of attorney can only be requested Monday through Friday, and no later than 24 hours before the shipment arrives. In the event of late submission, an additional transfer may be charged via individual power of attorney.

Repackaging after inspection will be billed to the same invoice recipient as the security check.

In the event of a subsequent work order (i.e., less than 8 hours before flight completion) for the assembly of pallets/containers, the service will be charged to the airline as a surcharge.

Dangerous goods checks for acceptable export shipments will be charged to the exporting airline. Dangerous goods services for unacceptable export shipments will be charged to the agent. Dangerous goods services for acceptable import shipments with FRA as the final destination will be charged to the consignee (agent).

Dangerous goods services for unacceptable import shipments and for import transit shipments will be charged to the importing airline.

In the case of rejected DG export shipments, Georgi informs the forwarding agent according to the AWB; in the case of rejected import shipments and RFS, Georgi informs the airline. Further corrective measures (e.g., repackaging) are provided by Georgi.

T1/T2 creation is only on behalf of Georgi customers. T1/T2 up to a maximum of 99 positions per document. Additional T1/T2 is subject to a fee.

For foreign currencies, conversion is based on the exchange rate published at  
[http://www.zoll.de/SiteGlobals/Forms/KursSuche/KurseSuche\\_Formular\\_Initial.html?nn=298534](http://www.zoll.de/SiteGlobals/Forms/KursSuche/KurseSuche_Formular_Initial.html?nn=298534).

For domestic deliveries and departures from FRA, the forwarding agent will be billed according to the AWB. For deliveries from abroad and/or deliveries by the airline via RFS, the airline will be billed.

No free storage period in case of removal from storage.

For larger units, the number of LD3 storage spaces actually occupied is calculated in each case.

One unit corresponds to one container or one pallet stack. If pallets are checked and/or picked individually according to the customer's specifications, acceptance or removal is calculated per pallet.

If a breakdown according to HAWB is required for customs inspection, the breakdown will be billed according to the amount of work involved.

# Georgi Handling Frankfurt Tariff 2026

## GENERAL TERMS AND CONDITIONS

of Georgi Handling GmbH & Co. KG (referred to below as "Georgi") for freight handling services Valid from: 20.10.2025,

Updated on: 24.12.2025

### Section I.

#### General provisions

##### § 1 Scope of application

These General Terms and Conditions apply to all operations carried out by GEORGI, in particular to the handling, transshipment and warehousing of air freight, as well as services that are provided as special services in addition to or outside of an existing handling contract.

The applicability of mandatory law, in particular the Warsaw Convention and the Montreal Convention, to individual operations of GEORGI remains unaffected.

##### § 2 Scope of services provided by GEORGI

GEORGI handles air freight shipments at Frankfurt am Main airport on behalf of airlines and Forwarders.

Air freight for export is accepted by GEORGI at the ramp, stored temporarily, prepared physically and in terms of documentation for the flight, and handed over to apron transport or prepared for air freight replacement transport (e.g. transport by truck). The unloading of trucks for export freight is not part of GEORGI's service obligation, except for air freight replacement services on behalf of and at the expense of the airline. Air freight for import is divided up on a shipment basis after being taken over from ramp transport, stored temporarily, and delivered to the consignee at the ramp or transferred to the airlines for onward transport. Corresponding handling is provided for shipments that are transported by

truck in air freight replacement transport. Details of these handling services can be found in Section II of these General Terms and Conditions.

In addition to export and import handling for airlines, GEORGI also offers other services (special services) that have to be ordered separately. Other services include, in particular, distribution and order picking operations, loading and unloading of trucks, unless they are deliveries on behalf of the airline in air transport replacement services or other consignees, warehousing and relocation of non-Community goods in bonded warehouses on behalf of freight forwarders and other parties involved in the logistics chain. Other services also include the acceptance, temporary storage and removal from storage of shipments that, contrary to an earlier provision, have to be reprocessed for various physical and/or documentation-related reasons. The other services offered by GEORGI are listed in detail in our service specifications and are subject to a fee. The service specifications are an integral part of this agreement and can be found on our website [www.Georgi-transporte.com](http://www.Georgi-transporte.com). Details of these handling services can be found in Section III of these General Terms and Conditions.

If GEORGI performs one of the services listed in Point 2 above without being expressly commissioned to do so and acts in the interests of the responsible party who is responsible for performing this service, the relevant costs listed in the service specifications will also be invoiced. GEORGI has the right to have any service for which it is responsible performed in whole or in part by third parties (subcontractors) or external personnel.

##### § 3 Precedence of the GEORGI General Terms and Conditions

The customer's general terms and conditions will not apply, even if GEORGI does not expressly reject the applicability of such general terms and conditions.

##### § 4 General terms of payment, handling and warehousing fees, fees for special services

Value added tax at the applicable statutory rate is payable in addition to all Georgi charges.

All invoice amounts for airlines are payable within 30 days from the invoice date. All invoice amounts for forwarders and agents are payable within 7 days from the invoice date. Payments shall be made by direct debit, bank transfer, or credit card. No cash discounts will be granted for early payments before the due date specified on the invoice. Payments shall be made by direct debit, bank transfer, or credit card. No cash discount will be granted for early payments made before the due date stated on the invoice. Any objection to an invoice in full or in part must be made within 10 calendar days of receipt of the invoice. If only part of the invoice is objected to, the part not objected to will continue to apply and must be paid in accordance with these General Terms and Conditions. In the event of late payment, the defaulting party will be liable for default interest in accordance with Section 288 of the German Civil Code (BGB) and a flat-rate fee of forty (40) euros for reminder costs. Both the default interest and the reminder costs will be due without further notice, without prejudice to any claims for other damages resulting directly from such default in payment. These include a customary right of retention by GEORGI, which is enforceable against all parties, and a customary contractual right of lien on all goods,

valuables and documents in the possession of GEORGI to secure any debts.

A counterclaim may only be offset against a claim by GEORGI if it is a recognized or legally established claim. Any right of retention may only be exercised if the right of retention is based on a recognized or legally established claim arising from the same contractual relationship. The handling and warehousing fees as well as the fees for special services are based on the provisions of the GEORGI service specifications in the version in force at the time of conclusion of the contract. The service specifications are an integral part of the GEORGI General Terms and Conditions.

##### § 5 General principles

The declarations made to GEORGI in connection with orders and their implementation must be accurate, complete, and truthful. The customer will therefore be liable to compensate GEORGI for any damage incurred by GEORGI as a result of the customer making culpably incorrect, incomplete, or untruthful declarations. Goods that require special handling due to their nature, in particular goods within the meaning of the ICAO Dangerous Goods Regulations, refrigerated cargo, human remains and perishable or fragile goods must be specified separately in the orders.

GEORGI is under no obligation to verify the authenticity of signatures on written orders, assignments, instructions, or other documents. This also applies to the relevant authority of the signatories or bearers.

GEORGI may at any time check or have checked whether the weight, type, nature or volume of the goods delivered corresponds to the information provided in the orders submitted. However, there is no obligation to do so. If the information proves to be incorrect, the relevant contractual partner will bear the costs of the check.

Especially in the case of freight to be delivered, processing times will depend on the relevant authorities, including the customs authorities. GEORGI is not obliged to accept goods that are not permitted for air transport or warehousing in accordance with the applicable relevant legal regulations, unless special permission has been granted by the Federal Aviation Authority or the competent authority.

##### § 6 Treatment of goods under customs law

Under customs law, goods temporarily held in the care of GEORGI are classed as either Community or non-Community goods.

In the case of import and transit shipments, the responsibility and liability of GEORGI towards the customer under customs law ends with the proper delivery to the collecting party. In the case of non-Community goods, this presupposes the permissible classification of the goods under customs law in accordance with Articles 48 and 49 Para. 1 b of the Customs Code. In this connection, the customer must comply with all customs regulations and oblige any collecting party to do the same.

In the case of export shipments (ready for carriage), the relevant customer or the freight forwarder responsible for customs clearance bears sole responsibility under customs law.

In the case of intra-Community air transport, the airlines must comply with Articles 444 and 445 of the Customs Code Implementing Provisions (CCIP).

## § 7 Assignment/Novation

1. Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party

2. Notwithstanding the foregoing, the Client agrees that the GEORGI may, without the need for further consent or action from the Client, assign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any GEORGI Group Affiliate.

## Section II.

Acceptance, storage and transshipment of export and import shipments on behalf of airlines

### § 1 General rights and obligations

Airlines must provide GEORGI with their flight data, including all necessary information and instructions, as early and as promptly as possible. In the event of delays, airlines should, where possible, notify GEORGI in good time of their intention to use its services.

In the event of delayed flights, GEORGI reserves the right to give priority to flights that have been scheduled and arrive on time. Goods which have not been collected by the consignee or an authorized recipient within 20 days, or whose acceptance has been refused or prevented, will be handled by GEORGI in accordance with customs regulations. All costs incurred as a result will be borne by the relevant airline. Unless expressly agreed, GEORGI is not obliged to clear air freight through customs or to complete other customs formalities.

### § 2 Acceptance of air freight

Parties delivering freight must identify themselves by presenting their identity card or passport. In addition, all necessary freight documents, including the original air waybill, must be presented. Goods are to be delivered free GEORGI ramp, or to the warehouse area when delivered to the truck gate. If the airline requires special handling of goods, GEORGI must be notified in writing in good time prior to delivery. This will not apply to goods for which special handling is an obvious requirement.

If an airline requires additional manpower and/or operating resources for the acceptance or subsequent handling of freight shipments and if these are subsequently not required or not required in full, GEORGI reserves the right to charge the airline for the costs incurred as a result. Upon acceptance of the delivered goods, GEORGI will only document defects that are externally visible.

### § 3 Release of air freight

Parties collecting freight must identify themselves by presenting their identity card or passport and, if the freight is being collected on behalf of a third party, by additionally presenting a power of attorney as an authorized person. The necessary freight documents must also be presented. The freight will be released to the collecting party by GEORGI free at the ramp on behalf of and for the account of the airline. Furthermore, a release application approved by customs and the relevant airline or its authorized representative must be submitted, or the application must be approved in electronic form via the ATLAS customs system.

GEORGI is authorized by the airline to collect from the collecting party any fees payable by that party. If these fees are not paid, GEORGI will not release the goods. The freight shipment will be delivered to the collecting party against a receipt, which the collecting party must countersign.

### § 4 Liability

GEORGI will be liable for any injury to life, limb, or health for which it is responsible, and for any other damage or loss for which it or its executive employees are responsible due to intent or gross negligence.

In the event of intent or gross negligence on the part of simple vicarious agents, as well as in the event of a negligent breach of a cardinal obligation that jeopardizes the purpose of the contract, GEORGI will be liable for compensation for typically foreseeable damage. vention, the Montreal Convention, and the IATA Conditions of Carriage.

Cardinal obligations are fundamental obligations that are decisive for the conclusion of the contract by the airline and on whose compliance the airline is entitled to rely. In all other cases GEORGI, its legal representatives or vicarious agents will not be liable for merely negligent breaches of obligations. The airline will indemnify GEORGI and its legal representatives and vicarious agents against all third-party claims asserted in connection with the services provided by GEORGI to the airline and for which GEORGI is not liable to the airline in terms of their internal relationship. Furthermore, in all cases GEORGI's liability for damage or loss incurred by third parties is limited to the amount that the airlines have to pay to the third party in accordance with the applicable legal provisions, in particular the Warsaw Convention, the Montreal Convention, and the IATA Conditions of Carriage.

## Section III.

Other services (special services)

### § 1 Other services

Freight transshipment, warehousing or other services typically associated with the freight forwarding industry that are no longer subject to an air transport contract with the airline are performed in accordance with the applicable provisions of the 2003 version of Germany's General Freight Forwarding Conditions (ADSP).

The scope of any other services (special services) performed will be documented by GEORGI in a work order.

### § 2 Liability

Liability for transshipment, warehousing or other services typically associated with the freight forwarding industry outside of air transport is governed by the relevant provisions of the ADSP in its 2003 version. In Clause 23 of the ADSP, these provisions limit the statutory liability for damage to goods in accordance with § 431 of the German Commercial Code (HGB) to EUR 5.00 per kg for damage occurring while the goods are in the care of the freight forwarder. For multimodal transport including sea transport, this is limited to 2 Special Drawing Rights per kg and, in addition, to EUR 1.0 or 2.0 million or 2 Special Drawing Rights per kg per claim or event, whichever is higher. In deviation from statutory provisions such as § 507 of the German Commercial Code, Art. 25 of the Montreal Convention, Art. 36 of the Convention on Contracts for the International Carriage of Goods by Rail, Art. 20, 21 of the Convention on Contracts for the International Carriage of Goods by Inland Waterway, Clause 27 of the ADSP does not extend the freight forwarder's liability or the attribution of fault to employees and other third parties in favour of the customer.

For services not covered by Clause 1, GEORGI will be liable for injury to life, limb or health for which it is responsible, and for other damage or loss for which it or its executive employees are responsible due to intent or gross negligence. In the event of intent or gross negligence on the part of simple vicarious agents, as well as in the event of a negligent breach of a cardinal obligation that jeopardizes the purpose of the contract,

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GEORGI will be liable for compensation for typically foreseeable damage. Cardinal obligations are fundamental obligations that are decisive for the conclusion of the contract by the airline and on whose compliance the airline may rely. If the customer is not a business entity but a natural person (consumer) who concludes the contract for a purpose that cannot be attributed to either a commercial or self-employed activity, GEORGI will be liable in accordance with Clause 2, Sentence 1. In addition, GEORGI will also be liable in cases of intent and gross negligence on the part of simple vicarious agents, as well as in cases of negligent breach of cardinal obligations, without limitation to typically foreseeable damage.

In all other cases, in the event of a negligent breach of obligations, liability on the part of GEORGI, its legal representatives, or vicarious agents is excluded. The customer agrees to indemnify GEORGI, its legal representatives, and vicarious agents against all third-party claims asserted in connection with the services provided by GEORGI in relation to the customer and for which GEORGI is not liable to the customer in terms of their internal relationship.

## Section IV.

### Legal compliance and data protection

#### § 1 Legal compliance

1. In fulfilling its obligations under this contract, each party undertakes to ensure that its personnel, affiliates and third parties engaged by that party in connection with the activities under these General Terms and Conditions ("representatives") comply with all national or international laws and regulations that apply to the provision of the services under this contract ("applicable laws"), including such applicable laws relating to sanctions, export controls and fair competition, as well as antitrust, anti-money laundering, anti-bribery and anti-corruption laws.

2. The customer declares, warrants, and undertakes the following:

a) At the present time, neither the customer nor any of its representatives are subject to any restrictions under trade laws or regulations that apply to the provision of services under these General Terms and Conditions; nor are the customer and its representatives acting on behalf of any persons who are subject to the above restrictions ("restricted persons"). For the avoidance of doubt, the above trade laws or regulations include, in particular, UN Security Council resolutions, sanctions and export control laws, embargoes or restrictive measures imposed by the European Union, individual EU member states, the United Kingdom or Singapore, US export administration regulations, sanctions laws administered by the US Treasury Department's Office of Foreign Assets Control, and other applicable measures adopted by governmental authorities with jurisdiction relating to trade controls and sanctions (collectively the "trade laws");

b) For the duration of these General Terms and Conditions, the customer will not act on behalf of restricted persons, either personally or through any of its representatives.

c) The customer will not take any action that would or could reasonably lead to a violation of trade laws by GEORGI, including the use of GEORGI services for the benefit of a country that is sanctioned under trade laws, a restricted person, an aircraft that is (i) restricted or subject to trade laws, or (ii) has been identified by the Bureau of Industry and Security of the U.S. Department of Commerce as subject to restrictions under U.S. export control regulations ("restricted aircraft"), or cargo that has been or is to be imported or exported in violation of trade laws.

3. In the event that GEORGI concludes, at its reasonable discretion, that (i) the customer or one of its representatives is in breach of the provisions of this paragraph, (ii) the services to be provided could be for the benefit of a restricted aircraft, or (iii) the provision of services could lead to GEORGI violating laws that apply or its internal guidelines on compliance with trade laws, GEORGI reserves the right to suspend the services or terminate the contractual relationship existing between the parties. In this case, GEORGI will not owe the customer any compensation solely on the basis of the termination of the contract. This will not affect its claims for remuneration for services already rendered up to the effective date of termination, or statutory claims for rescission.

#### § 2 Data protection

1. If personal data is processed by the parties, each party represents and warrants that it will comply with all obligations imposed on it by applicable data protection laws, including

(a) the laws of the European Union or member states relating to personal data subject to EU data protection laws, and (b) all other applicable laws relating to personal data covered by other data protection laws. Each party confirms that it will be able to demonstrate such compliance upon request by the other party.

2. Each party undertakes:

- (i) to process personal data exclusively for the purposes necessary for the provision of the services and, more generally, when acting as a processor, to act only in accordance with the written instructions of the other party;
- (ii) to ensure the protection of personal data and the processing in accordance with the applicable regulations;
- (iii) to ensure an adequate level of security through appropriate technical and organizational measures, taking into account the risks of processing and the nature of the data concerned;
- (iv) to cooperate in fulfilling requests for the exercise of rights guaranteed by applicable data protection laws;
- (v) to report immediately and in writing any incidents relating to the processing and security of personal data processed on behalf of the other party;
- (vi) to provide all necessary cooperation to minimize the consequences of such incidents for the data subjects and to enable the other party to fulfill all its legal obligations;
- (vii) to allow the other party to conduct security audits if it considers this necessary;
- (viii) not to appoint a sub-processor without the prior written consent of the other party;
- (ix) not to transfer the processed personal data outside the European Union without establishing an alternative mechanism for the protection of personal data;
- (x) to delete or return the personal data immediately upon request by the other party or upon expiry of the retention period in accordance with the applicable regulations.

## Section V

### Closing provisions

The invalidity of individual provisions will not render the remaining General Terms and Conditions invalid.

Additions and amendments to these General Terms and Conditions must be made in writing, unless they have been agreed with a representative of GEORGI with comprehensive power of representation, in particular a managing director, authorized signatory or a holder of general power of attorney.